Information Technology

Joint Legislative Oversight Committee on Information Technology
October 8, 2013

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Agenda

- Committee
- Recent legislation
 - Bills
 - Budget
- Funding
 - Office of State Chief Information Officer/Office of Information Technology Services
 - Agencies
- IT Expenditures
- Projects
- Issues
- Reports To the Committee/IT Study

Committee Goals and Objectives

- To develop electronic commerce in the State
- To coordinate the use of information technology by State agencies in a manner that assures:
 - Citizens receive quality services from all State agencies
 - Needs of citizens are met in an efficient and effective manner
- Explore New Technologies in Energy Management

G.S. 120-230



Committee Purpose

- Review current information technology that impacts public policy including:
 - Electronic data processing and telecommunications
 - Software technology
 - Information processing
- Examine, on a continuing basis, system wide issues affecting State government IT
 - State information technology operations
 - Infrastructure
 - Development
 - Financing
 - Administration
 - Service Delivery
- Make ongoing recommendations to the General Assembly to improve
 - Effectiveness
 - Efficiency
 - Quality

G.S. 120-230



IT Legislation

HB 286

- State CIO required to facilitate State and local government purchases of refurbished computers (HB 289)
- Increases State CIO oversight of projects and requires outside counsel for major projects

HB 701

 Agencies can purchase information technology through multiparty purchasing agreements (HB 701)

• HB 834

 Number of exempt personnel increased in the Office of the State Chief Information Officer and Office of Information Technology Services

Budget Information Technology Funds

- Funding (FY 2013-14)
 - -IT Fund \$9,053,142
 - -IT Internal Service Fund \$190,000,000
 - -IT Reserve \$28,000,000

IT Funding

IT Fund

- General Fund appropriation
- Money may be appropriated to meet statewide requirements
- May receive transfers and credits as authorized by General Assembly
- Expenditures made by State CIO
- Report submitted to Joint Legislative Oversight Committee on Information Technology by October 1
- Interest earnings credited to fund
- IT Internal Service Fund
 - Agencies pay the Office of Information Technology Services (ITS) for support
 - OSBM approves rates
- IT Reserve
 - New fund
 - Improve security
 - Improve planning
 - Remediate State IT infrastructure
- Agency Funding for Operations/Projects
 - Agency decision/appropriation
 - State CIO reviews/approves/suspends projects



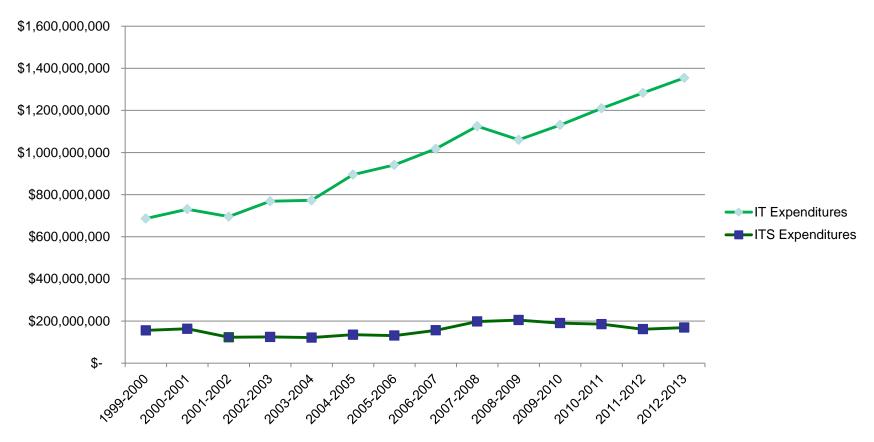
State CIO Responsibilities

- Information Technology Operations
 - Restructuring Plan
- Procurement
- Contracts
- Government Data Analytics Center
- Citizen Data
- Innovation Center
- Enterprise Projects Transferred to State CIO
 - Grant Management
 - Electronic Forms and Digital Signatures
- Vehicle Management
 - Enterprise Motor Fleet Management
 - Vehicle Tracking
 - Unmanned Aircraft Systems
- Tax Information Management System
- Department of Transportation
 - Next Generation Secure Driver License System
 - State Titling and Registration System/State Automated Driver License System/Liability Insurance Tracking and Enforcement System

IT Expenditures

•Total IT expenditures for SFY 2012-13 were \$1,354,246,949

•<u>ITS expenditures were \$168,708,880</u>



OSC Report, Information Technology Expenditures



IT Expenditures

| | State Agencies | | ITS | |
|--------------------------------|-----------------|--------|---------------|--------|
| Salary/Fringe | \$548,667,056 | 40.51% | \$44,788,691 | 26.55% |
| PCs/Printers | \$63,032,534 | 4.65% | \$2,537,242 | 1.50% |
| LAN | \$54,378,829 | 4.02% | \$5,993,406 | 3.55% |
| WAN | \$16,084,505 | 1.19% | \$6,390,148 | 3.79% |
| Video Transmission | \$5,652,583 | 0.42% | \$34,359 | 0.02% |
| Server | \$94,926,310 | 7.01% | \$27,024,326 | 16.02% |
| Mainframe | \$89,192,823 | 6.59% | \$17,298,344 | 10.25% |
| Applications Development/Other | \$328,865,004 | 24.28% | \$10,464,354 | 6.20% |
| Telecommunications | \$153,447,305 | 11.33% | \$54,178,010 | 32.11% |
| Total | \$1,354,246,949 | | \$189,942,710 | |



Information Technology Projects

| Active Project Totals - September 3, 2013 | | | |
|---|----------------|------------------------------|--|
| Workflow Status | Project Totals | Revised Budget Total Cost | |
| Planning & Design | 47 | \$212,938,150 | |
| Execution & Build | 27 | \$658,818,722 | |
| Implementation | 16 | \$615,292,961 | |
| Registered | 19 | \$5,930,113 | |
| Total | 109 | \$ 1,492,979,946 | |

Enterprise Project Management Office, Office of the State Chief Information Officer

Issues

- IT Restructuring
- Citizen Data
- IT Funding
 - Statewide
 - Within agencies
- Intellectual Property
- Project Management
 - Within agencies
 - Statewide
- Duplication/Consolidation
- Procurement

Reports to the Committee

To be Received Either Annually or Quarterly

- 1. IT Reserve Time Line
- 2. Server Inventory
- 3. Hosting/Backups
- 4. Bulk Purchasing
- Personal Service Contracts
- Duplication of IT Capabilities and Resources
- 7. CGIA All GIS
 Applications in State
 Agencies
- Government Data
 Analytics Center Data
 Sharing (CJLEADS, NC FACTS)

- 9. Enterprise Data Archiving
- 10. Technology Innovation Center
- 11. Enterprise Grants
 Management, Motor
 Fleet Management
- 12. Electronic Forms and Digital Signatures
- 13. Unmanned Aircraft Systems
- 14. BYOD Plan for State Employees
- 15. Use of Mobile Communication Devices
- Next Gen Secure Driver License System,
- 17. NC FAST's,

- 18. E-Procurement
- 19. State Titling and Registration System (STARS)
- 20. State Automated Driver License System(SADLS)
- 21. Liability Insurance
 Tracking and
 Enforcement System
 (LITES)
- 22. State Portal

Committee to Study

- By 2014 Regular Session of the 2013 General Assembly - Information Technology/Privacy Protection of Citizen Data
 - The Joint Legislative Oversight Committee on Information Technology (the Committee), in collaboration with the State Chief Information Officer (CIO), shall study establishing State requirements to safeguard the personal data of individuals collected and managed by all branches of State government.

Questions?

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